

Talking Points When Youth is Not Eligible for ASPIRE

This may occur in person, or over the phone. Adjust the conversation accordingly.

Check youth's eligibility.

To be eligible the youth must enroll between the ages of 14 and 16 and receive SSI (Supplemental Security Income).

Ask if the youth is in this age range. Ask if the youth is 14, 15 or 16 years of age.

If the youth or parent reports they believe the youth is eligible, offer to confirm in the database. This database is how we track all of ASPIRE's work. The list of names included are provided directly by Social Security.

If the parent agrees, please ask for the youth's full name and date of birth. This information is needed to search for a youth in AIMS

If the youth is found to be eligible in AIMS, inform the youth and parent. Schedule an enrollment meeting.

If the youth is NOT found to be eligible in AIMS, check RAS.

If the youth is not eligible in either AIMS or RAS, inform the parent. Ask if the youth is a recent recipient of SSI. It's possible that the youth's information has not been updated to us from Social Security.

Ask them if you can check again in a month. Then schedule a follow up.

Thank them for their time and interest in ASPIRE. Remind them that if the youth's situation does change, feel free to call again.

If not eligible but parent/guardian is very insistent they are, provide information to supervisor to follow up.